

Outbound Deliverability Preflight Checklist

1. Sender identity and authentication

BEFORE FIRST SEND

☐ **SPF is singular and intentional**

Confirm the domain publishes one SPF policy and that every legitimate sender is represented without blindly stacking vendor records.

☐ **DKIM signs the message path you are actually testing**

Inspect the DKIM-Signature header and selector; a DNS record existing somewhere is not the same as the message verifying.

☐ **DMARC exists and alignment is understood**

For a monitoring rollout, p=none can be appropriate. Check alignment between the visible From domain and SPF or DKIM authentication.

☐ **Authoritative DNS is the source of truth**

After nameserver or provider changes, query the authoritative path instead of trusting a stale dashboard screenshot.

☐ **TLS and reverse DNS are reviewed where applicable**

If you operate sending infrastructure, confirm the transport and DNS requirements relevant to that path.

2026 DMARC note

RFC 9989 is the current DMARC base specification. Aggregate reporting is RFC 9990; failure reporting is RFC 9991. Older RFC 7489 is no longer the current base reference.

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2. List hygiene and send envelope

CONTROL EXPOSURE

☐ **Normalize and deduplicate recipients**

Trim whitespace, normalize addresses, and prevent the same lead from being assigned to multiple mailboxes.

☐ **Apply global hard-bounce suppression**

A permanent failure belongs to recipient state, not to one campaign. Check suppression immediately before every send.

☐ **Record verification date and method**

A list can become stale. Do not preserve only a permanent-looking verified=true flag.

☐ **Separate catch-all and role-address risk**

Catch-all and shared inboxes are classifications, not confirmed person-level validity.

☐ **Use a planned envelope, not a magic limit**

Track planned vs actual sends. Increase only after the prior step has stable authentication and recipient signals.

☐ **Spread work so state can update**

Allow replies, bounces and suppressions to change the queue before later touches are emitted.

Illustrative ramp

A pattern such as 5 -> 9 -> 18 -> 31 -> 57 can be used as an operating example, but the exact counts are not provider guarantees. Health gates decide whether the next step happens.

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3. Replies, IMAP state and incident recovery

BEFORE FOLLOW-UP

☐ **Reply detection is idempotent**

Reprocessing the same message must not create duplicate reply events or duplicate cancellations.

☐ **Unread state is preserved when required**

For IMAP inspection that should not set Seen, use the appropriate BODY.PEEK behavior described in RFC 9051.

☐ **UID and UIDVALIDITY are stored for durable message state**

Do not persist message sequence numbers as long-lived identifiers.

☐ **Out-of-office responses have their own class**

Stop immediate follow-up without counting an automatic response as a positive human reply.

☐ **2.x.x, 4.x.x and 5.x.x outcomes are not blended**

Permanent and transient delivery status classes should trigger different queue actions.

☐ **Incident changes are one-at-a-time**

If authentication, list quality or volume becomes abnormal, freeze unrelated experiments and preserve the timeline.

Primary references

Google Gmail Email sender guidelines and FAQ; RFC 7208 (SPF); RFC 6376 (DKIM); RFC 9989/9990/9991 (DMARC); RFC 9051 (IMAP4rev2); RFC 3463 (enhanced status codes).